

CO-OP UPDATE

IPTV:

We have been working diligently to get the new equipment installed and running properly at our co-op facilities. With any new technology, a testing phase must take place in order to rollout a successful product/service. Right now, we are still on schedule to launch this winter.



If you think you might be interested in this new service, please notify us so we can add you to our list. Fiber-optic cabling will have to be installed at multiple locations throughout our area in order to make this service available to all members. This fiber construction will be prioritized based on interest. Plans and pricing will be

distributed as soon as they are finalized.

Construction:

We will be working to complete a fiber installation project from the Belle Prairie CO along the newly improved blacktop east of Dahlgren. One of the next projects will be to install fiber optic cable from Belle Rive north to Interstate 64. This is one of the last remaining stretches to a cabinet with copper input.

Network:

We are currently updating our CORE Network equipment, which will provide more capabilities for faster bandwidth and improved video service.



Co-op Appreciation Set...

Please mark your calendars for October 27. We will be offering a free lunch to appreciate our Co-op members and acknowledge Co-op Appreciation Month. HCTC members are invited to stop by our Dahlgren office between 11:00 a.m. - 1:00 p.m. for free hamburgers, sides and drinks served by our very own HCTC employees. In addition to lunch, we will have information available on current services, as well as, on upcoming products like the IPTV.

During October, co-ops and their members come together to help promote a better understanding of the cooperative form of business. Co-ops, like HCTC, are unique because they are not-for-profit, democratically guided by an elected board of directors and locally owned by members. Over 130 million members are serviced by 29,000 co-ops across the nation.

Please be cautious while driving this month, as our children find their way around our neighborhoods and communities to celebrate Halloween!



October Events:

Oct. 10 - Columbus Day

Oct 27 - Co-op Appreciation Day - 11 a.m.- 1 p.m.

Oct. 29 - Day in the Park @ Dahlgren Park, activities from Noon - 6 p.m.

Oct. 31 - Halloween



NEW DIRECTORY LISTINGS:

Frontier Kemper Constructors
648-2483

Lindsay, Deon
773-4584

Pittman, Janet
736-2086

Rapp, Taylor
648-2558

Weccle, Florence
648-2915

H Hamilton County
Telephone Co-op

618-736-2211
Fax: 618-736-2616
Monday - Friday
7:30 a.m. - 5:00 p.m.
www.hamiltoncom.net
support1@hamiltoncom.net

In 2008, Hamilton County Telephone Co-op became a member of Grow Illinois Alliance, hereinafter referred to as GIA. The GIA is made up of a group of co-ops and independent telcos throughout Illinois. GIA's mission is to provide exceptional customer care and expand the availability of advanced technologies in telephone, Internet, and digital video to suit the needs of our local communities.

GIA member companies are committed to keeping jobs and money within the local community. Better yet, local GIA member companies have deep, personal connections to the people they serve because they live here too.

You may hear more about this organization in the coming months as it becomes more publicized in our region. Growing technologies, right here - at home.



A HIGHER TECHNOLOGY. A DEEPER CONNECTION.

Kevin Pyle

EVP & General Manager

Board of Directors:

647 Exchange

J.C. Pool

648 Exchange

Russell Allen, Treasurer

728 Exchange

David Clark, President

736 Exchange

Lemuel Gage, Secretary

756 Exchange

Rob Kiefer

757 Exchange

Kelly Woodrow, Vice-President

773 Exchange

Robert Abbott

Congratulations to Josh Karcher, who will celebrate five years of service with the Co-op on October 9. Josh is a Communications Worker, primarily installing and servicing telephone, DSL and Video services for HCTC members.

Congratulations to Kevin Pyle, who celebrates five years with the Co-op on October 25. Kevin began as Outside Plant Manager, formed Hamilton County Construction, Inc. in 2007 and now serves our Co-op members as the General Manager and Executive Vice-President.

WIN 1 FREE MONTH OF LOCAL SERVICE

Complete the following questionnaire, cut out this section and mail the completed form before October 10, 2011.

Your name will be placed in a drawing for One FREE month of local landline service with HCTC.

1. Do you currently have television service?

Yes No

2. What type of TV Service do you have?

Antenna only Video w/Hamilton County Communications Satellite TV Other

3. Are you satisfied with your current service?

Yes No

4. What is most important to you about your television service?

Channel Lineup Cost Features (DVR, HD) Customer Service



Name: _____ Telephone #: _____

Congratulations to September's winners: Ron Wellen & Steve Wilkerson!!

*If you receive or pay your bill electronically, you may email the answers to support1@hamiltoncom.net.

Check us out on the web at: www.hamiltoncom.net